

**TRIPURA HUMAN RIGHTS COMMISSION**  
**KUNJABAN : AGARTALA**  
**PIN – 799006**

**Complaint No. 84 of 2025**

**(Complainant: ASTU in connection with Corrupt Practices /Demand of illegal gratification at M.B.B. Airport, Agartala)**

**ORDER SHEET**

SL NO.	DATE	ORDER	NOTE
1.	19/09/2025	<p>Today is fixed for response of the complainant against the report submitted by the Director, Maharaja Bir Bikram Airport, Agartala. Previous date was also fixed for same purpose. The complainant does not appear before this Commission. The present complaint was filed by complaint through E-mail from one organization namely ASTU, D02, GAIL Complex, VIP Road, opposite to Radhanagar Bus stand having mobile No.9870518018 and E-mail ID: <a href="mailto:astukumar@gmail.com">astukumar@gmail.com</a>.</p> <p>It was mentioned in the complaint that corrupt practices/demand of illegal gratification at Maharaja Bir Bikram Airport, Agartala, West Tripura is going on. The subject matter of the complaint was that a firm is appointed by MBB Airport namely Lovelin Enterprises and that enterprises was charging Rs.50/-</p>	

as parking fee from the private vehicles even after final order dated 02/12/2023 passed by this Commission. It was pointed out that in point No.14, at page No.11 of the said order of this Human Rights Commission, it was mentioned that random collection of parking charges should be stopped. Further, money receipts given by the agency did not show entry and exit time and that violates the point 15 of the judgment of this Commission. It is alleged that organized system is to be establish in charging of airport fee considering human rights and ensuring transparency in respect of all stakeholders.

Accordingly, notice was issued to the Director, Airport Authority Agartala. The Commission in complaint No.02 of 2023, (Suo-Motu) has made some recommendations which reads as follows:-

- i) The Director of Airport Authority, Agartala shall arrange display of boards at entry points and exit points specifying the details of parking tariff and access fees of the vehicles, the rate, dwell time thereof etc.
- ii) In front of parking zone, there should be a display board specifying parking fees and time spent in respect of the commercial, private and other types of vehicles.
- iii) For the purpose of proper lane management

		<p>also there shall be display board mentioning dwell time of private vehicles entering in the Airport with the passengers or leaving Airport with the outgoing passengers.</p> <p>iv) What shall be the total dwell time of the private vehicles carrying a passenger in the Airport and going out from the Airport?</p> <p>v) There shall be a time book at the entry point as well as exit point which shall record the entry time and exit time of the vehicles including the type of vehicle.</p> <p>vi) CCTV camera should be there at the entry point and exit point to identify the vehicles as well as its time of entry and exit.</p> <p>vii) The money receipt issued by the agency must be having with columns mentioning entry time and exit time as well as dwell time of the private vehicle.</p> <p>viii) The classification of vehicles in terms of the Motor Vehicle Act. and Rules should be displayed so that there is no confusion about charging of fees.</p> <p>ix) There may be some rooms of relaxation in respect of dwell time for extremely older people, differently abled people, lactating mother and patients etc.</p> <p>x) Charging of fees at random for each and</p>	
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every vehicle at the rate of Rs.50/- by the private entrepreneur should not be allowed, since it is not in terms of the agreement signed by the AAI and the private entrepreneur.

From the order dated 03/12/2024, it came in to force that the Director of Airport Authority have forwarded a complaint report which was examined by the Commission and Commission opined the following:

“Since the recommendation of the Commission has been substantially complied by the Airport Authority, we are inclined to close the matter.

Publish the order in terms of Section 18 of the Protection of Human Rights Act., 1993”.

Though the matter was closed, vide order dated 02/12/2023, the Commission again received a complaint that Airports Authority has not substantially complied the recommendations of this Commission.

The Airports Authority submitted a report on 02/07/2025. Some documents are also enclosed as Annexure-I & Annexure-II. The Commission sent those reports to the complainant and asked the complainant to submit his response. But no response

have been submitted by the complainant. The report sent by the Airports Authority clearly shows that the Airports Authority has duly complied the recommendations of this Commission in the light of direction given in complaint No. 02 of 2023 as mentioned above. Since the complainant does not appear to substantiate his claim, this Commission considers that complainant is not interested to proceed further and the allegation as labeled in the present complaint may not be correct and true.

Accordingly, the Commission is of the view that this case should not proceed for a longer period since the complainant does not appear to justify his complaint. Accordingly, the present complaint is disposed of being devoid of merit.

Inform accordingly to the complainant and Director, M.B.B. Airport. The present complainant is thus disposed of. Make necessary publication as per Section 18 of the Protection of Human Rights Act., 1993.



**( JUSTICE ARINDAM LODH )  
CHAIRPERSON**



**( U. CHOUDHURI )  
MEMBER**