

TRIPURA HUMAN RIGHTS COMMISSION
KUNJABAN: AGARTALA
Complaint No.84 of 2025

(Complaint by one ASTU in connection with Corrupt Practices/Demand of
Illegal Gratification at MBB Airport, Agartala)

ORDER SHEET

SL. No.	Date	Order	Note
02	11/06/2025	<p>Today is fixed for production of case record by which some directions were given to the Director of Airport Authority, Agartala, Tripura. Accordingly, the office has produced the case record of complaint No. 02 of 2023 in which some recommendations were made by this Commission on 02.12.2023. On that date the following recommendations were made by this Commission:</p> <ol style="list-style-type: none">i. The Director of Airport Authority, Agartala shall arrange display of boards at entry points and exit point specifying the details of parking tariff and access fees of the vehicles, the rate, dwell time thereof etc.ii. In front of parking zone, there should be a display board specifying parking fees and time spent in respect of the commercial, private and other types of vehicles.iii. For the purpose of proper lane management also there shall be display board mentioning dwell time of private vehicles entering in the Airport with the passengers or leaving Airport with the outgoing passengers.iv. What shall be the total dwell time of the private vehicles carrying a passenger in the Airport and going out from the Airport?v. There shall be a time book at the entry point	

as well as exit point which shall record the entry time and exit time of the vehicles including the type of vehicle.

- vi. CCTV camera should be there at the entry point and exit point to identify the vehicles as well as its time of entry and exit.
- vii. The money receipt issued by the agency must be having with columns mentioning entry time and exit time as well as dwell time of the private vehicle.
- viii. The classification of vehicles in terms of the Motor Vehicle Act and Rules should be displayed so that there is no confusion about charging of fees.
- ix. There may be some rooms of relaxation in respect of dwell time for extremely older people, differently abled people, lactating mother and patients etc.
- x. Charging of fees at random for each and every vehicle at the rate of Rs.50/- by the private entrepreneur should not be allowed, since it is not in terms of the agreement signed by the AAI and the private entrepreneur.

Record reveals that Airport authority received a copy of this order.

From the order dated 03.02.2024, it comes to fore that the Director of Airport Authority has forwarded a compliance report which was examined by this Commission and the Commission opined that " Since the recommendation of the Commission has been substantially complied by the Airport Authority, we are

inclined to close the matter.

Publish the order in terms of section 18 of the protection of human rights Act 1993”

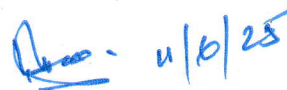
Though, the matter was closed vide order dated 02.12.2023, but, the Commission again has received a complaint that the Airport Authority of India has not substantially complied with the recommendation made by this Commission.

In the light of above facts and circumstances, Commission deems it fit to send copy of the complaint to the Director of Airport Authority, Agartala, Tripura to inquire into the matter and submit a report within 15 days from the date of receipt of this order. The case No. 02 of 2023 be tagged with this record.

Fix it on... 16/07/2025



(Justice Arindam Lodh)
Chairperson

 11/6/25

(U. Choudhuri)
Member